

ALPS FCU – Sitka Branch
401 Halibut Pt. Rd., Sitka,
AK 99835

**ALPS FCU – Petersburg
Branch**
312 N. Nordic Dr.,
Petersburg, AK 99833

www.alpsfcu.org



**Automated
Member
Service**

Here's How it Works ...
Dial 888-747-6261
OR Dial 833-366-0949

Step 1. Lets log you in and verify your identity.

- Enter the last 6 digits of your Social Security security, followed by the # sign. This is your personal ID number
- First time callers will need to set up their pin #
- Enter your full Social Security #
- Enter Date of Birth
- Enter new 4-digit pin#
- confirm pin#

Step 2. Now you will need to select which account you'd like to work with.

- Select 1 for checking
- Select 2 for savings
- Select 3 for loans

- Select 4 for credit cards
- Select 5 for Certificates & IRAS
- Select 6 for Other Options
- Select 0 to reach a Member Service Representative

Step 3. Now that you have selected the account, select the action you'd like to take.

- Select 1 balance
- Select 2 withdrawal history
- Select 3 deposit history
- Select 4 transfer to this account
- Select 5 transfer from this account
- Select 6 for other options
- Select 9 for main menu

With automated member service you can...

Access your account 24/7 to check balances, transfer money & hear your transactions. Say goodbye to lengthy hold times!